## **Workshop feedback mapped to Outcomes**

Outcome	June Workshop	August Workshop
	Objective: Great Environment	al Quality
The borough's	Also conserve natural environment	More trees and looked after
biodiversity and	Need more conservation areas, green land and AONB	Right tree for right place
green corridors are	Make space to plant trees	Ownership of trees and verges – standardisation (cost saving) of
improved	There is green space but lots of poor green space – mixture of	maintenance KCC and MBC
	wild and managed.	New homes 1 tree per room
	Have a green land ridge AONB	Green corridors connecting communities
	When trees are planted make sure developers look after	Accessible open space
	them.	Reduce housing density in residential developments to allow for
	Look at stewardship to look after the green spaces.	wider roads, more communal space (and trees). (Downside:
	Plant more trees work with landowners e.g. Golding Homes.	more land will be required to reach housing demand).
	Council need to do more to preserve green.	
	Failed to keep green space and trees	
	Open space should be managed for the environment, at least	
	a part should be wildlife.	
	Work with other organisations to apply for grants.	
	Parishes can do more and purchase land to keep it green, the	
	borough should do the same.	
	Better management of green spaces, including more green	
	spaces, hubs and also qualitative.	
	Put money in a pot for council for a larger, better open space	
	that is strategically planned.	
	Don't do token gestures – do a large, well run, properly	
	managed green space.	
	More and better green space, some wild, some managed.	
	Need to do more to conserve the best bits of the built and	
	natural environment	
	We will Conserve the best bits of the natural and built	

Outcome	June Workshop	August Workshop
	Objective: Great Environment	al Quality
	environment	
	We will Facilitate the management of green spaces including	
	for wildlife.	
	Green – what is greening for developments? Land bank, more	
	strategic planning for green spaces. How do we maintain it?	
	Littering - fly tip. Future planning – give % land to PO/MBC, eg	
	allocate S106 to one project.	
More residents	Recycling mascot – equivalent for being active to primary	People taking responsibility
participate in taking	schools in Mote Park area.	More school involvement in clean and green agenda
care of the	Sacks of clothes in alleyway – need to educate people of all	Co-operative model – residents taking equal responsibility for
environment	backgrounds.	their communities/environment
	Biodiversity has to be up the agenda – engage the schools –	
	educate	
The carbon footprint	Air quality pollution monitoring	Trees linked to Air Quality
of the footprint of the	Air quality issues.	
borough is reduced	Air quality.	
	Pollution – especially in Maidstone – keep the town clean and	
	the villages.	
	Air pollution	
	Pollution – location of jobs and proximity to new homes.	
Everyone has access	We Will commit to delivering our Parks and Open spaces 10	A park for everyone
to high quality and	year strategic plan	How do people get to Mote Park
attractive parks and	Losing green areas.	Creating spaces for people to mix
green spaces	Access to parks (without charges) Green and blue spaces.	Better space standards
	More facilities in parks and quiet places.	
	More environmentally friendly places.	
	Efficient green places	
	Green spaces	
	Better transport links to park areas.	
More waste is treated	Recycling is now very good, won't improve much more.	Invest in food waste recycling to power etc
locally and used as	Waste.	Free bins

Outcome	June Workshop	August Workshop	
	Objective: Great Environmental Quality		
valuable resource	Energy.  Need more waste facilities and open tips.  Fly tipping – needs charges reduced and facilities to be accessible.  Not enough provision for waste – creates fly tipping,		
	especially need facilities in the north.  Fly Tipping – protect the countryside, more facilities needed.		
A borough which is recognised as being clean and well cared	Attractiveness of Maidstone as a place to visit / live. Clean the gullies in the villages. Need to do better cleaning streets because of the pollution.	More enforcement – dog fouling etc Less noisy borough Move away from strimmer's? less noise pollution etc	
for	Fly tipping an issue – needs moving.  Cleanliness is a big issue in the villages.  Dog fouling is a key issue that is consistently reported. I am yet to see an enforcement officer in my village (3.5 yrs). The town looks very clean on Saturday mornings.		

Outcome	June Workshop	August Workshop	
	Objective: Well Connected Safe and Empowered Communities		
A borough where	Clean safe environment (less crime.)		
more people feel safe			
The harm caused by			
crime and anti-social			
behaviour is reduced			
More investment in	Community opportunities through improvement projects and		
community	local schemes that can be delivered on a voluntary basis and		
infrastructure	help promote cohesion.		
	Development can help save local community facilities in rural		
	areas.		
	Better use of technology to connect people –		
	apps/geolocation.		
	More S106 funds for community infrastructure halls/ groups.		
A diverse range of	Focus on the town centre – social hub should be		
community activity	evolving.		
enabled by the	Enabling/Supporting Community Development Groups		
Council	Councillors championing issues and change.		
	More community groups particularly in areas of deprivation.		
	Breaking down into smaller communities not wards –		
	working in neighbourhoods.		
	More publicity for community groups etc		
	Increase Residents Associations etc.		
	We have a key role as influences and enablers		
	More support and involvement for community groups		
	e.g. rural café bus, coffee club in the museum.		
	Trial small community groups built by communities		
	with ward councillors		
	Trialling small neighbourhood/community groups		
	working with Councillors to address local needs and		
	issues. Promoting greater resilience amongst local		
	communities to assist people within their areas.		
	communices to assist people within their areas.	<u> </u>	

Outcome	June Workshop	August Workshop	
	Objective: Well Connected Safe and Empowered Communities		
	Community involvement to promote better inclusion. Children have a strong identity with the Borough – their impact on friends/family, working with this group. Communication promoting what is already out there. Recognise and deal with those smaller communities. Connecting to the right places. Make the most of the ward councillors and their local knowledge. Operating as the signposting body.		
A borough with more			
neighbourhood plans			
Community creativity			
is encouraged and			
enabled			

Outcome	June Workshop	August Workshop		
	Objective: Embracing Growth			
New places are created that are well designed and connected	•			
	etc. Active forward. Build housing with people's wellbeing in mind, space between buildings, giving people space between each other. Influence planning process for GP clinics. Build a new settlement east of Lenham Need to work with infrastructure providers' e.g. KCC we can be naive on how we deal with them. Delivery of services as villages/towns expand. Create a new garden village and stop growing current villages beyond their boundaries. Schools/nursery provision — are they in the right place and connected to communities.	,		
	Development, like growth, has negative perception – we need to show the positives it brings.  Garden settlements – ring-fence green spaces/new spaces.  Densities of housing – still need quality and need space for green space.  We Will Develop homes and neighbourhoods that enable our residents to live healthier lifestyles and community by design.  We Will Ensure regeneration is designed with well-being in mind			

Outcome	June Workshop	August Workshop
	Objective: Embracing Gro	owth
The council leads the	We Will Invest in open space (not just green) development and shaping We Will Align our policies on housing, economic development and open spaces We Will work with our developers and residents to enable communities to shape their own areas  Political appetite to change parameters – planning.	Be the master planner
master planning and	Building flexibility into plans and policies	Develop our Members more to recognise good design and
invests in the	Good planning standards, members very engaged.	improvement/design audits to development policy
creation of new places	Use health developer's money to bring forward these houses. Try to be holistic with developer contributions to help local communities  Get ahead of the game & plan sustainable communities now Look to other societies who do manage housing and town centres are optimal – esp. good for transport inc. trains.  Lobby the government to relax AONB rules.  Create garden villages.  We Will Work with developers in a meaningful way. Including: Set specific and clear terms for engaging with local community we will encouraging them to fill the education & skills deficit we will work with developers to secure infrastructure first we will start planning now for post 2031 to ensure the requisite infrastructure to deliver:  A new town  New village hamlets across the borough.  we will Work with developers to bring forward  A variety of housing  A larger settlement with infrastructure	Gain greater control over land to be developed and break up land into smaller plots or smaller developers and faster delivery  Buying land for development – enable control
All new homes are	Redevelopment of Park Wood?	Quality built and maintainable homes

Outcome	June Workshop	August Workshop	
	Objective: Embracing Growth		
built to a high quality of environmental and renewable building standards	Lobby Government on infrastructure required to deliver Urban areas – not letting them decline.  Need to do better at conservation of buildings and maintenance.	Life-long homes/living – modifiable to meet changing needs of the individual Better quality built houses to environmental standards Eco standards	
	Sutton Road – Old Sutton School parking issues, roads narrow too high density.	Run efficiently Integrated CHP on new housing developments Greater distinctiveness in design of houses – less blah Higher quality of housing – more distinctive housing reflecting local building styles and building for future with new designers Higher quality of Environmental and Renewable building standard built in the borough	
The housing need is met for all	Diminishing our stock of bungalows – encourage developers?? Build more. Homes for life long living – encouraging independent living. Affordable elderly accommodation Working with developers around access to advice and support around buying your own home. Create lifetime living properties – whole lifetime houses. Work with developers to get a diversity of dwellings built Too many people in too small developments Needs open space and decent gardens. Too cramped in town. More bungalows for the elderly. Create mixed communities not just 3 bed houses. Use empty garage spaces to build new homes. Provide smaller homes that the elderly would want to help them downsize. Bedsits also want a car. Need to reduce housing density. Develop all 3 at same time – housing, economic development and open space – the latter has been left behind.	Address better elderly, disabled and mental health issues – particularly for those in owner occupational	

Outcome	June Workshop	August Workshop
	Objective: Embracing Gro	owth
	Look at building Hamlets outside our villages. Mini towns being built in the villages.	
Communities are engaged in planning growth of their place.	Work with developers to get better community engagement by design. Issue for older generation who are capital rich but cash poor and an issue for rural areas. Do we actually understand what an older person may want? How do we get developers to understand? Towns change over time but people remember it as it used to be – show how it has already changed.	Create a sense of community in new places  What does this mean  Does it include infrastructure  Learn from Langley Park i.e. know what the components are Critical mass that enables new community Integration of new and existing community Social mix Creating community & resilience

Outcome	June	August	
	Objective: Renowned for Heritage and Culture		
The value of tourism is increased	Profit into H & Culture.		
Well established and promoted cultural quarter	Making a Town Centre Cultural Hub. Redevelop ourselves and create a hub. Town Centre is the cultural centre Art in Town Centre, diversity, draw. Create a cultural hub in the town centre and run events that make the most out of the heritage. Create a cultural hub in the town centre. Cultural Ambition for Maidstone a Hub – be brave + ambitions.		
A destination that hosts high quality festivals and events and celebrates diversity	Increased promotion of events/assets – not just council owned.		
Increased resident participation in cultural and heritage activities	Create heritage events – based on industries – paper, brewery, flagstone, legal, public sector. Install artwork linked to the place. The Old Archbishops Stables used to store carriages – more carriages to use it as a venue into the old building. Making the most of what we have – heritage /cultural assets? Make more of Archbishop's Palace area – look at it as an area the town investing as a package and priority. These every square on one of our industries – celebrate heritage i.e. flagstone, brewery etc. Make most of our river – more opportunities on being active around river.		
Everyone knows we are the County town	Make use of county town.  Does it matter that we have disparate communities?		

Outcome	June	August
	Objective: Renowned for Heritage and Culture	
of Kent	Urban/Rural – Maidstone Identity	
	Promoting the county town of Kent.	
	Promoting a positive identity for Maidstone. 365 campaign –	
	build on that.	

Outcome	June	August	
	Objective: A Decent Home for Everyone		
Homelessness and rough sleeping is	Hostel – option to open.		
prevented			
Residents have a	No decent home affects jobs	Everyone to be in a decent home, in the tenure they would like	
decent home			
The borough has a	Encouraging greater community inclusion through promoting	Different models of housing schemes/energy purchasing schemes	
range of housing type	more use of co-operative housing.	Tenure mix	
and tenure to meet	Loss of key worker schemes more shared ownership.	Mix of tenure to improve social integration and the number of	
residents needs	Give a housing mix. Cost of an area where it is possible to	social interactions between social classes	
	meet – this comes with a cost.		
	Providing a range of housing in urban areas where constraints		
	make it more difficult to provide affordable housing but that is		
	where the need is most.		
	Accessibility to housing.		
	Removing the stigma of social housing.		
	Housing waiting list.		
The accommodation	Working with neighbour authorities on G & T.		
needs of Gypsy and	GTAA has been met and over-supplied (normal G&T sites).		
Traveller community	a few tweaks to Local Plan, e.g. G&T site size		
are met			
We have enabled and	Wider role for property company as an enabler	Greater amount of affordable homes that are buy/rent – MBC	
delivered affordable	Sitting on a time bomb. w/renters around affordability.	being shared equity partner	
housing	Buying into housing provision.	Investing in housing	
	Affordability gap, rent – buying.		
	Build affordable houses		
	Build affordable houses		
	Town lets are the way forward.		
	Property company focussed on our top priorities –		
	homelessness		
	we will Expand the delivery programme of Council's property		
	company (inc. borrowing)		

Outcome	June	August	
Objective: Better Transport Systems			
The transport system	Congestion.	Parking	
supports the growth	Availability of transport between homes and jobs e.g. town	Leeds Langley Relief Road	
in homes and jobs	centre bus routes.		
	Ban cars in town centre		
	Restrict use of private cars in town centre		
	Town centre congestion charge.		
	Reduce cars in our town centre		
	It's better in school holidays.		
	Maidstone congestion needs fixing – all times of day, puts		
	people off coming to the town.		
	Ring road around the Town Centre.		
	Congestion very poor		
	Issues of congestion including Willington Street.		
	we will Restrict use of private cars in the town centre		
	Bigger roads – build developments with ability to		
	accommodate more links rather than doing it later.		
	Congestion charge for TC – ban cars in the town centre.		
	we will Build the Leeds/Langley Bypass		
	Impact of transport – community transport, transport around		
	Maidstone.		
	Integrated transport – i.e. from rural areas into the urban for		
	schools.		
	Parking should be under developments.		
	New schools, especially secondary school – but not causing		
	congestion.		
	we will New Bridge over the River Medway		
	We will Encourage more parking provision		
	we will Encourage the allocation of land at J8 to be developed		
	we will Enable larger, more flexible development at Junction 8		

Outcome	June	August		
	Objective: Better Transport Systems			
Sustainable travel	Investment in public transport.	Cycleways		
options are invested	Improvements to bus routes / modernising public transport.			
in and improved	Availability of transport between homes and jobs e.g. town			
	centre bus routes.			
	Public transport cost can be prohibitive.			
	Improve park and ride and increase the number of sites.			
	Council Bus Service			
	Optimise river – park and sail.			
	Reduce the parking in the town centre to encourage use of			
	the park and ride.			
	Improve cycling oppurtunities – realistic transport			
	assessments.			
	Rapid transit – would cost too much.			
	Need alternatives to car.			
	Bus services need to be improved.			
	Transport facilities for elderly poor.			
	Transport for disabled also poor.			
	Make more cycle routes – regeneration?? Time??			
	Smaller, frequent buses.			
	We Will Take control of our own public transport to improve			
	connectivity, accessibility and environmental impact			
	We Will Have a public transport network that is electric and			
	restricted access to vehicles in the town			
	we will Invest in public transport provision			
	we will Increase the number of park & ride sites			
	think forward – get ahead of the move to electric cars.			
	MBC bus service.			
	Not enough buses			
	We will Research alternative means of transport to the car			
	especially to and from the town centre			
	Will there be enough energy eg electric cars.			

Outcome	June	August	
Objective: Better Transport Systems			
	Extend footpath network.		
	Free transport (bus pass) / not paying for it		
	Establishing more foot paths		
	Rapid transit – would cost too much.		
	Need alternatives to car.		
	Can we meet power demand – electric cars etc.		
	Deals with cars and buses in town centre.		
Greater joined up	Looking beyond our boundaries, working with our partners.	Critical mass in order to justify infrastructure and amenities	
decision making for	Greater role in regulating bus service.		
transport	Highways infrastructure.		
	Borough wide bus partnership.		
	Move S106 contributions for transport.		
	Closer working relationship with bus companies.		
	Arriva: to tell us what 5-10 year plan.		
	Utilities clogging up roads.		
	New point to point transport system – alternative to the road		
The air quality	20mph zone will help safety but creates more pollution and	Less dense communities – more trees and better air quality	
impacts of transport	has health repercussions.		
are reduced			

Outcome	June	August
Objective: People fulfil their potential		
Deprivation is	Child poverty – reasons why children cannot attend school	Energy efficiency – affordable to run
reduced	and lack of sanitary products for females.	
	Inequality can be demonstrated as pockets in areas not	
	normally associated within deprivation e.g. Marden.	
Skills levels and	Highly skilled, highly paid jobs	
earning potential are	Encourage job creation in Maidstone.	
raised	Apprenticeships providing more opportunity for jobs.	
	Zero hours contracts.	

Outcome	June	August
Objective: People fulfil their potential		
	Encourage businesses into the borough for apprenticeships.	
	Low prospects, no jobs, no motivation	
	No motivation	
	Schools discouraging apprenticeships.	
	Unemployment.	
	How can developers be encouraged to provide more	
	apprenticeship/employment opportunities on new housing	
	developments?	
	School funders for children who can't afford them.	
	Encourage more education facilities in Kent/Maidstone.	
	Education schools influence.	
	Improved education needs to be tackled as well as economic	
	growth.	
	Reducing the divide between those that go to university and	
	those that don't.	
	Wealth distribution through an adequate range of	
	employment.	
	University / HE campus.	
	We will Attract a new university	
	Facilitate supply of affordable business premises in exchange	
	for work experience and apprenticeships.	
	Jobs that cater for local community – rural areas – agriculture.	
	Only provide jobs which match skillset of current population.	
	Range of employment opportunities within borough.	
	we will Encourage entrepreneurship. Promote skills & career	
	opportunities in our primary schools –ward member matched	
	with local business to establish relationship	
	we will For premises which we own, offer affordable/lower	
	rent in exchange for work experience/apprenticeships	
Health and well being	We Will Commit to delivering our Health and Wellbeing Action	
inequalities are	Plan	

Outcome	June	August
Objective: People fulfil their potential		
reduced	We Will Have a joined up approach in working with our partners and community to improve the health and lifestyles of our residents including sports.  More facilities for exercise (e.g. in parks.)  Hold seminars and invite large business to improve mental health in businesses.  Diet and lifestyle  Inequality between areas. Some areas are a lot nicer than others.  Greater relationship with CCG section 106-spending on things such as green spaces.  Encourage people to be healthier.  Joined up thinking for sport activities co-ordinating sport and leisure.  Sports co-ordination. For health and wellbeing throughout MBC and HCL.  New businesses that offer healthy food, incentivise businesses.	
	Stop planning permission for fast food places.	
Social mobility is improved		Mobility standards

Outcome	June	August
	Objective: A Thriving Ecor	nomy
Business start-ups	Encourage support for local businesses.	
and survival rates are	Continued support for start-ups.	
improved and we are	Councillors supporting farming diversification.	
the best in Kent	Support creative industries	
	Creating opportunity for business to acquire freehold –	
	council to facilitate	
	Room for businesses to grow.	
	Expand business terrace into industrial sector.	
	Extension of Business Terrace to support development of	
	maturing businesses.	
	we will Expand to encourage start-up businesses and support	
	expansion.	
A revitalised town	Pedestrianize heart of town centre, better use of Jubilee	
centre	Square – connecting town squares.	
	Focus on the town centre – social hub should be evolving.	
	Town Centre is the cultural centre	
	Art in Town Centre, diversity, draw.	
	Make Town Centre resilient	
	Want a busy town centre - needs to be busy.	
	Concentrate the town centre it's too spread out	
	Town centre – not attractive.	
	Maidstone should be a better place to shop – needs more	
	variety.	
	Maidstone East – must be good quality including design.	
	we will Deliver the commercial office space element of	
	Maidstone East ASAP	
Inward investment is	Attracting businesses to match the skill set of an area.	Investments need to have a return/increase revenue
increased from the	Availability of highly paid jobs to encourage people to work	Attract investors – long term investments in the Borough
South East and	in the borough not in London.	Diverse investments – spreading risk
beyond	Marketing Maidstone – smart town, smart people 'open for	Multiple sectors
	business.'	Large scale borrowing – PWLB

Outcome	June	August
	Objective: A Thriving Ecor	nomy
	Making businesses feel welcome – overcoming the past. Actively marketing Maidstone to businesses – target the London market. Incentives to attract businesses to rural areas. Take opportunities on key sites eg Invicta Barracks. Need to take opportunities for key sites eg Invicta Barracks and influence. Planning policy? Availability of business premises competing with other areas Early review of employment land supply and need (local plan review) Flexibility to adapt large allocated employment sites to suit business need. (i.e. present large employers leaving). we will Market Maidstone for inward investment we will Acquire land/premises to create new space for the light industrial sector for rent and freehold purchase we will Have a consistent and positive to new business applications we will Take control by buying land for commercial development we will Allocate additional employment land in the Local plan & have clear policies	iomy
	that Planning committee will adhere to.	
Improved high speed	Homeworkers need broadband supply.	
broadband	Homeworking – broadband supply. Broadband supply. Connectivity Rural amenities – 3G/4G patches, swimming pools.	
The Kent Medical	Ensuring Kent Medical Campus delivers.	
Campus is delivered		